



## JOB DESCRIPTION

<b>Role Title</b>	<b>Barista</b>
<b>Salary</b>	<b><u>£12.60 per hour rising to £13.45 in May 2026</u></b>
<b>Hours</b>	Flexible
<b>Location</b>	HUB on the PROM, South Crescent Road, KA22 8DU
<b>Reports to</b>	Café Manager

### The Role

Working within the café to provide a great customer experience to all. Responsible for maintaining a clean, comfortable and welcoming environment for our customers.

### Key Responsibilities

Delivering on all aspects of the café menu including producing and serving all our products.

Providing great customer service to all customers.

Keeping the cafe clean, tidy and welcoming

Working as part of a team to provide the best service to our customers

Anticipates customer and needs by evaluating cafe and customers for cues.

Communicate information to manager so that the team can respond as necessary

Discovers and responds to customer needs.

Follows operational policies and procedures, including those for cash handling and safety and security, to ensure the safety of all staff and customers during each shift.

Maintain a clean and organised workspace

Follow health, safety and hygiene guidelines for all products.

Work within the organisation's policies and standards



## PERSON SPECIFICATION

### Person Specification: Barista

	Essential	Desirable
<b>KNOWLEDGE</b>		Food hygiene and health & safety standards. (Food Hygiene certification preferred)
<b>SKILLS</b>	Ability to maintain a calm demeanour during periods of high volume or unusual events	
<b>EXPERIENCE</b>	Previous customer facing role	Experience in a similar hospitality role
<b>OTHER</b>	<p>A multi-tasker with a can-do attitude,</p> <p>A people person and team player, who can strike up a good conversation</p> <p>Flexible approach to working hours</p>	