



JOB DESCRIPTION

Role Title	Barista
Salary	<u>£12.60 per hour rising to £13.45 in May 2026</u>
Hours	Flexible
Location	HUB on the PROM, South Crescent Road, KA22 8DU
Reports to	Café Manager

The Role

Working within the café to provide a great customer experience to all. Responsible for maintaining a clean, comfortable and welcoming environment for our customers.

Key Responsibilities

Delivering on all aspects of the café menu including producing and serving all our products.

Providing great customer service to all customers.

Keeping the cafe clean, tidy and welcoming

Working as part of a team to provide the best service to our customers

Anticipates customer and needs by evaluating cafe and customers for cues.

Communicate information to manager so that the team can respond as necessary

Discovers and responds to customer needs.

Follows operational policies and procedures, including those for cash handling and safety and security, to ensure the safety of all staff and customers during each shift.

Maintain a clean and organised workspace

Follow health, safety and hygiene guidelines for all products.

Work within the organisation's policies and standards



PERSON SPECIFICATION

Person Specification: Barista

	Essential	Desirable
KNOWLEDGE		Food hygiene and health & safety standards. (Food Hygiene certification preferred)
SKILLS	Ability to maintain a calm demeanour during periods of high volume or unusual events	
EXPERIENCE	Previous customer facing role	Experience in a similar hospitality role
OTHER	A multi-tasker with a can-do attitude, A people person and team player, who can strike up a good conversation Flexible approach to working hours	